



TSC Auto ID Technology Co., Ltd.

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Product End of Life (EOL) Notice

(Notification on termination of PEX-1000 Series)

2021/06/29

To whom it may concern,

This letter is a formal notification that TSC Auto ID Technology Co., Ltd. is initiating the End of Life (EOL) process for **PEX-1000 series** printer. After a thorough review of our existing product offering, we have made the determination to discontinue this product in order to provide you with more advanced products.

The replacement product for the **PEX-1000 series** is the **PEX-1001 series** which is designed to provide a seamless transition in all applications as well as offer new capabilities.

We sincerely appreciate your use of these terminated products, and the understanding on any inconvenience caused by this termination.

Model	*Last Buy Date	*Last Ship Date	Product Discontinuation Date	Service & Support Discontinuation Date	Replacement Model
PEX-1000 Series	2021/09/30	2021/12/31	2021/12/31	2026/12/31	PEX-1001 Series

** Please place your order of whole printer and spare parts before last buy date.*

Key enhancement of new replacement

Model	PEX-1000	PEX-1001	Remark
Controller	A5 Controller	New A5 controller	Upgrade for new features
Black mark Media Sensor	Single (Bottom)	Dual (TOP/Bottom)	Upgrade for new media sensor
Operation temperature	5~40°C	0~40°C	
GPIO + Parallel	GPIO (DB15F)+ Parallel	GPIO (DB15F)+Parallel or GPIO (DB25F)+Parallel	Dealer option
Wi-Fi	802.11a/b/g/n	802.11a/b/g/n/ac + BT4.2 combo module	Dealer option
Bluetooth	BT4.0	BT5.0 with MFi	Factory option
SOTI Connect	NA	YES	
TPH Odometer	NA	YES	TPH identify and odometer
TPH Care	NA	YES	Real time bad dot detection

Thanks and we look forward to working with you on other TSC alternative products.

Yours truly,
Roger Chien
Product Management Department
TSC Auto ID Technology Co., Ltd.